GP Strategies IT Services

Computing Systems

GP Strategies uses Microsoft Office 365 for most productivity applications:

- Outlook for email
- SharePoint Online, OneDrive, and Box for collaboration and file storage
- Microsoft Teams for chat, desktop sharing, and phones. WebEx and Zoom are available for client requirements

Standard computers are Dell Latitudes running Windows 11 with Microsoft Office. Exceptions are handled on a case-by-case basis with each department to meet client requirements.

Personal mobile devices are allowed to connect to the GP email system provided they run Intune device management. Microsoft Intune is required to meet our client security requirements for encryption and auditing.

Access to cloud and other resources requires multi-factor authentication (MFA). In support of MFA a smartphone or tablet is needed to use the Microsoft Authenticator application.

Oracle Cloud ERP is GP Strategies' ERP and HCM platform for accounting and time entry.

More information is available on the First Day at Work** link on the Staff Hub IT portal.

Support and Resources

GP has a global Service Desk that is centrally managed. It can be reached via the <u>Service Desk portal</u>** or:

- United States +1 313 324 6621
- United Kingdom +44 161 240 6191
- India +91 44 6697 2824
- China +86 400 842 7639
- Canada +1 647 794 1700

GP Strategies also has an enterprise contract for <u>LinkedIn Learning</u>**. They provide thousands of video courses for software and soft skill training.

^{**}Hyperlinks accessible only after employment start date